CBSE/CU/JNVST/2009

CENTRAL BOARD OF SECONDARY EDUCATION, DELHI TENDER FORM

Form No: A Price-Rs. 200/-

Pre & Post Examination Processing of Jawahar Navodaya Vidyalaya Selection Test 2009

LAST DATE FOR SUBMISSION OF TENDER FORM : 31.10.2008 UPTO 2.30 PM OPENING OF TECHNICAL BID : 31.10.2008 AT 3.00 PM

Eligibility conditions & Important Points:

- 1 At least three years experience with proven track record of examination processing Pre-Examination processing through Traditional Method i.e. Data Entry and Post-Examination through ICR/OCR technology of similar Professional Entrance Examination of Education Boards/ Universities/ Service Commissions.
- 2 Minimum number of candidates handled in a single exam should be two lakhs or more.
- 3 (a) The agency should have its own one Line printer/ Line Matrix printer with printing capacity of at least 600 lines per minute and two laser printers with 30-40 pages per minute each.
 - (b) The agency should have at least two high end ADF image scanners/hybrid image scanners with scanning speed of 40-50 pages per minute each.
- 4 The Minimum Average Annual turnover should be 30 lakhs or more for the last three financial years.
- Earnest Money Deposit shall be in the shape of Demand draft drawn in favour of the Secretary, Central Board of Secondary Education, Delhi as follows:

For Pre-Examination Processing ; Rs 15,000 For Post-Examination Processing : Rs 25,000 For Both i.e Pre & Post Examination Processing : Rs 40,000

The agency may quote for Pre examination or Post-Examination or for both i.e. Pre & Post Examination

- 6 Agencies which are registered with Directorate of Service taxes need only apply.
- 7 The agencies having adequate infrastructure in terms of hardware of its own, experienced and qualified manpower, and development of software and experience of processing in the relevant field with proven track record & repeat work order for large volume of data only will be considered for allotment of work.
- 8 The Tender Forms received without earnest money or incomplete in any respect will not be accepted.
- 9 Pre-Examination processing is to be carried out through Data Entry and Post-Examination processing through scanning of Answer Sheet using automatic image scanner and preparation of two sets of data one through recognition from scanned images and another through Data entry.
- 10 Sealing of Envelopes:
 - a) The technical details and experience as per Annexure I along with EMD Bank Draft be sealed in an envelope superscribing "Technical Details for Pre & Post Examination processing of JNVST 2009"
 - b) The rates as per Annexure- II be sealed in another envelope superscribing "Rates for Pre & Post Examination processing of JNVST 2009"
 - c) Both these envelopes be sealed in an envelope superscribing "Tender Forms for Computerisation of Pre & Post Examination processing of JNVST 2009"
- 11 The technical bids will be opened on 31.10.2008 at 3.00 P.M. in presence of the tenderers who may wish to be present. The date and time for opening of financial bids shall be informed later to those who will be found technically suitable.
- 12 The formats of various input and output reports can be seen on working days in Computer Centre, CBSE, Preet Vihar, Delhi
- 13 The Board reserves the right to reject any or all the tender without assigning any reasons

A. VOLUME OF WORK AND AREA OF OPERATION

- a. Approx. number of candidates likely to appear: 15,00,000.
 - The volume of work would be almost equally distributed among 3 to 4 agencies at Pre_examination and Post_examination stage as per decision of the HOD (Spl. Exams.). The Board reserves the right to allot the work to one firm quoting the lowest rates or to more than one firms on the lowest rates received by the Board.
- b. The examination in question is All India examination being conducted in 20 languages in States/Union Territories in India for admission to Class VI of the Jawahar Navodaya Vidyalayas in each district.
- c. There is only one test booklet of approximately 20-28 pages which consists of 100 questions objective type having four alternatives as probable answers out of which only one is correct. The question test booklets shall be of four types. Answers are to be marked by the candidates on an Answer Sheet (ICR based, single side scannable). The examination has three sections Mental Ability, Arithmetic and Language.
- d. The test material in the form of scanned ICR based Answer Sheet, attendance sheets etc. for processing of results are to be stored by the Computer Agencies till the whole work is completed.
- e. Scoring for each Answer Sheet is to be carried out section wise and the results are to be prepared District wise.
- f. The results are to be compiled/ declared District wise with reservation of seats for SC/STs, Girls, Rural/Urban and handicapped candidates. A copy of the rules and regulations for results calculation procedures and reservation policy for Jawahar Navodaya Vidyalaya Selection Test 2009 will be supplied later on.
- g. In addition to this, processing of supplementary test., if conducted, is also to be done.

B. PERIOD DURING WHICH THE WORK IS TO BE DONE:

(i) Pre-Examination : 15th Dec.,2008 to 15th Jan.,2009 (ii) Post-Examination : 15th Feb.,2009 to 15th Apr.,2009

C. DETAILS OF THE WORKS TO BE DONE:

C-1 Pre-Examination:

(i) Input Documents

- 1. Bio-data forms of approx 15,00,000 candidates from approx 5000 centres
- 2. List of Centres with State, district, block and Centre name.
- 3. Update/correction data for the input data till the data becomes 100 percent accurate.

(ii) Output Reports

- 1. (a) Creation of candidates master file through Data Entry
 - (b) Creation of centre master file.
- 2. (a) Printing of List of candidates and Attendance Sheets State/ District/ Block/ Centre/ roll number wise giving totals at

i. Centre (Language wise)ii. Block (Language wise)

iii. District (Language wise)

iv. State/UT (Language wise)

- (b) Printing of State/District/Block/Centre Language wise QP Statement
- 3. Printing of discrepancies in the bio-data on the basis of criteria supplied by the CBSE.

C-2 Post-Examination (Data to be prepared from ICR based Answer Sheet):

(i) Input Documents

- 1. Attendance sheets of approx 15,00,000 candidates from approx. 5000 centres for absentees.
- 2. One ICR based Answer Sheet for each candidate having 100 questions.
- 3. Answer key for each type of Test Booklet
- 4. Update/correction data for the input data Pre Exam and Post Exam till the data becomes 100 percent accurate.

(ii) Output Reports

- 1.(a) Putting of serial number on each Answer Sheet
 - (b) Scanning of Centre wise ICR based Answer Sheets through scanners.
 - (c) Recognition of data and creation of error free raw score data base for each Answer Sheet.
- 2. Punching of responses from ICR based Answer Sheet and creation of raw score data file. This is to be done either through look up data entry or by taking printout of images of Answer Sheets and punching the data through Data Entry method. The expenditure (on paper, toner, computer time etc.) involved in printing of images of Answer Sheets will have to be borne by the agencies only.
- 3. To collate/match two raw score data files created at 1 and 2 and point out the discrepancies and update the raw score data files with the corrections. This step is repeated till the raw score data file becomes error free. Two files are to be handled independently and this step is to be completed at the agency's end. (Agencies will have to submit a certificate that one set of data have been prepared through recognition from scanned image and another through Data Entry, matched and updated and error if any shall be treated as mistake).
- 4. To create absentee file from attendance sheets. (To be done through double data entry and matching at agency's end)
- 5. To print list of absentees -centrewise.
- 6. Merging of raw score data file with the absentee file and printing of missing list, duplicate list and invalid roll number list. Removal of discrepancies and update the file with corrections. Two files are to be handled independently and this step is to be completed till all mistakes are removed at agency's end.
- 7. To calculate marks for each candidate as per regulations and norms of the Board and generate ranks state/district wise.
- 8. To provide raw score dump or data on CD as per requirement of the Board.
- 9. To merge with Candidate's master file and point out error if any.
- 10. To print list of eligible candidates Category wise and Rank wise as per requirement of the Board.
- 11. To compile and print select list with marks as per instructions of the Board. Seven copies of select list without marks are also to be supplied.
- 12. To print wait list as per instructions of the Board.
- 13. To print summary of results of candidates as per format supplied by the Board.
- **Note:-** The agencies will have to install scanners and computers at Board's Office for scanning of Answer Sheets and image files scanned each day will have to be supplied to the Board on CDs. The processing and data preparation will have to be carried out by the agencies at their own premises and in no case shall be sub-contracted.

C-3 Post-Examination Sample Checking:-

(i) Input document:

- 1. Extraction of scanned images of Answer Sheets (approx. 10-15%) of candidates as per instruction and requirement of the Board.
- 2. Supply of scanned images of Answer Sheets of candidates to the Board along with raw score dump on CD.

(ii)Output Reports:-

- 1. Preparation of two sets of raw score data files from the scanned images of the extracted Answer Sheets supplied by the Board One through recognition and another through data entry. Matching of two raw score data files and updation till the data becomes error free.
- 2. Supply of raw score data files on CD to the Board.

TERMS AND CONDITIONS

- 1 The rates may please be quoted separately as per enclosed format Annexure-II for the work indicated in the Tender Form.
- 2 The allotment of work will be made for 2009 examinations only in the first instance which may be extended upto 2011 examination as per decision of the Board and subject to performance to be reviewed after each year.
- 3 The computing agency shall have to execute an agreement on non-judicial stamp paper of Rs.10/ if considered for allotment of the work
- 4 The computing agency to whom the work is allotted will be required to deposit 10 percent of the total likely amount payable to it for the work as a security in the form of a Bank Guarantee.
- 5 The time schedule may be required to be adjusted as per requirements of the CBSE and is to be observed strictly as per directions of the CBSE from time to time, as the work of processing of results is highly time bound. In case of any delay in supplying the desired report, on the part of the computing agency, it shall be liable to pay charges @ Rs 2,000/- per day to the CBSE.
- In case the computing agency is not able to execute the job in time or to the entire satisfaction of the CBSE, the Chairman, CBSE may allot the work to any other agency at any time. The difference between the rates agreed to between the Board and the third party, which would undertake such work shall be liable to be payable by the defaulting firm alongwith the penalty, if any, imposed by the Chairman of the Board. The Bank Gurantee submitted by the firm shall be liable to be forfeited in whole or part as per decision of the Chairman of the Board, which shall be final.
- The computing agency shall be required to undertake full responsibility of the safe custody and to maintain secrecy of documents supplied by the Board. Each document and data given by the Board shall be kept strictly confidential and no part of it shall be divulged to any person at any time without written authorisation from the Board. In case of lapse, the computing agency will be fully responsible for the consequences.
- 8 The Board reserves the right to reject any or all the Tender Forms without assigning any reasons.
- 9 The computing agencies who are bidding for the first time and have not done the job of the CBSE previously will be required to complete System Test Run at their cost as per requirement and satisfaction of the Board within a stipulated time frame as decided by the Board with test data supplied by the Board. The Board will not pay any charges for the same, either for system designing or software development or processing, whatsoever.
- 10 The payment will be made after completion of work. The charges will be paid on the actual number of candidates registered for pre examination and on actual No of candidates appeared for post examination processing and actual number of candidates processed for sample checking.

- 11 The computing agency will arrange for collection of input documents/ data from the Board's office and return the same alongwith the output reports at the Board's office at its own expense.
- 12 The reports will have to be supplied after removing the carbon papers.
- 13 The data stored will be the property of the Board and the computing agency will have to supply a copy of the updated data file on CD/DVD as and when required by the Board. Data will not be erased without written permission of the Board.
- 14 The agency shall have to install ADF image scanners/ Hybrid image scanners and computers at Board's Office for scanning of Answer Sheets at Post-Examination stage. The work of input data preparation, verification and processing shall have to be done by the computing agency at its own computer centre and in no case shall be sub-contracted.
- 15 Blank stationery for printing of reports will be supplied by the Board.
- 16 The agency should have its own one line printer/ Line Matrix printer each with printing capacity of 600 lines per minute and two laser printers with 30-40 pages per minute and atleast two high end ADF image scanners/hybrid image scanners of its own, each scanner having scanning speed of 40-50 pages per minute.
- 17 The agency will be required to supply a number of check lists and updates till all mistakes are removed to the entire satisfaction of the Board. The data checking will be the responsibility of the computing agency
- 18 The check list will have to be supplied to the Board after data entry, verification, manual checking and updations and before supplying the check list/output file, the agency will have to ensure almost 100 % accuracy of the input data, through double punching, collation, manual checking and updations at the agency's end. Only discrepancies will have to be referred to the Board.
- 19 (a) Any variation in the particulars of the candidates in database and in the documents in Pre-Examination stage shall be treated as errors and shall be the responsibility of the agency. In case of error in data ie. variation between document and database at Pre-Examination stage, the following penalty clause shall be applicable:

% of errorDeduction of AmountUpto 0.5%NilGreater than 0.5% and upto 1%2%The errors shall be counted afterGreater than 1.0% and upto 2%5%printing of Attendance sheets.Greater than 2.0% and upto 5%10%Greater than 5%100%

- (b) In case of variation between document and database in the Post-Examination stage, shall be treated as error and for errors, the company shall be liable to pay charges @ Rs 1000 per error.
- (c) In case of compilation mistake at Pre_examination or Post Examination stage, the company will be liable to pay charges @ Rs 1000 per compilation mistake.
- 20 The reports will have to be prepared as per instructions of the Board in the formats given/approved by the Board after getting clearance in writing from the Board and will have to ensure 100 percent accuracy.
- 21 The agency will have to supply upto three copies of each report wherever number of copies required is not mentioned.
- 22 Updations of the data after declaration of the results if required will have to be done within 24 hours without any extra charges.

CENTRAL BOARD OF SECONDARY EDUCATION, DELHI (Technical Bid for JNVST-2009 Pre and Post Exam processing of the Board)

ANNEXURE-I

NOTE: 1 TO BE SEALED SEPARATELY ALONG WITH BANK DRAFT OF EARNEST MONEY

2 Tenderer must read the instructions/terms & conditions carefully before filling up the particulars of the firm.

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OCR :

j) Past experience in handling Examination data processing through traditional, OCR/ICR and OMR jobs with the name of the organisation(s), nature of jobs, volume of work in terms of applications, duration for completion of job and since when:

Year	Name Organis and person with No,.	of eation contact along T.phone	Nature of work & Technology used	No.of Candidates		or of	Value of the Job. (copy o work order to be enclosed)
		(copy	of work order to be	e enclosed)(Use ser	arate sheet for	: de	etails)
2005-2006							
2006-2007							
2007-2008							
2008-2009							

Note:- Attach performance Certificate from the organisation to whom you have rendered services. Please indicate telephone number and name of contact person for whom you have handled the above jobs.

2. PROFESSIONAL SUPPORT AVAILABLE:

- a) Manpower:- Number of persons available at different level on regular roll and their experience in relevant field i.e in examination processing of Board/ Universities.
- b) In house arrangement for preparation of input data
 - 1) Number of data preparation machines online as well as offline
 - 2) Number of data feeding operators
 - 3) Shifts being worked upon
 - 4) Number of Checking Staff
 - 5) Capacity in terms of records per day
- c) In house hardware for processing (Owned by the firm): -
 - 1) Computer system and its configuration
 - 2) No. of terminals
 - 3) No. of CD Writers

4) Line printers/Line Matrix Printers/Laser printers:

Diffe printers/ Diffe Matrix Frinters	Dasci printers.		
Line Printers/Laser Printer –	No. Available	Manufacturing	Speed of each
Make/ specifications		year	Printer

5) ADF Image Scanners / hybrid image scanners :

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ADF image	No.	dpi	Manufacturing	speed of	Whether scanner
scanners -	Available		year	each	has provision for
make and				scanner	printing of
specifications					number during
					scanning

6) OMR Scanners:

OMR scanners - make and specifications	No. Available	manufacturing year	speed of each scanner	Whether scanner has provision for printing of number during scanning

- d) 1) ICR Software being used for conversion of data (Please attach complete details)
 - 2) No. of licensed software sets available

3. DETAILS OF BACK-UP FACILITIES AVAILABLE:

In the event of any emergency / break down in:

- i) Input preparation machines
- ii) Computer system
- iii) Power
- iv) Software Personnels
- v) Printers
- vi) ADF Image scanners/ hybrid image scanners
- vii) OMR scanners

- 4. Have you ever been debarred by any Board/University/Organisation for examination related processing: If Yes, Please mention why and when were you debarred.
- 5. Applying for and Details of Earnest Money deposit: (Please attach draft with this annexure)

Applying for	Activities	Amount of EMD	Details of EMD
Pre-Examination Processing only	C1	Rs 15,000	
Post-Examination Processing only	C2 & C3	Rs 25,000	
Pre & Post-Examination Processing	C1, C2 & C3	Rs.40,000	

Certified that all the terms and conditions of this TENDER are accepted by us.

Authorised Signatory (With full name, designation and stamp)

Contact Person:
Off: Telephone No.:
Mobile No.:

CENTRAL BOARD OF SECONDARY EDUCATION, DELHI (Financial Bid for JNVST-2009 Pre and Post Exam Processing of the Board)

ANNEXURE - II

NOTE: TO BE SEALED SEPARATELY

1.RATES FOR THE WORK INDICATED IN THE TENDER FORM

Recurring Charges including data punching, verification, scanning, printing, checking, cost of input media, computer time and development of required software for Pre and Post Examination processing of JNVST-2009:

Activities	Rates
Pre-Examination Processing – Activity C1	Per candidate registered
Post-Examination Processing – Activity C2	Per candidates appeared
Post-Examination Sample Checking – Activity C3	Per candidates processed

Note: Rates to be quoted inclusive of all taxes.

Certified that all the terms and conditions of this TENDER are accepted by us.

Authorised Signatory (With full name, designation and stamp)

Contact Person:
Off: Telephone No.:
Mobile No.: